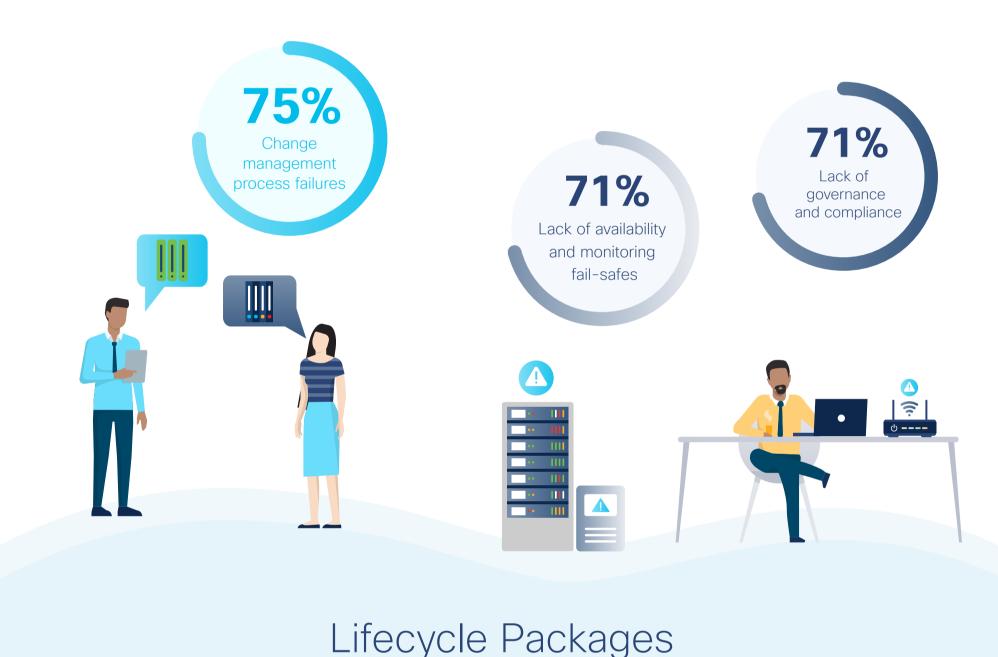


Downtime hits the bottom line



Top three drivers of network downtime⁵



With Cisco® Business Critical Services Essentials and Advantage Packages, NetOps teams have access to Cisco experts, analytics,

and insights to maintain a secure, always-on customer network. Packages include, among other services: **Change Window Support Operational Insights Review**

Preempt issues with an ongoing

analysis of your Cisco infrastructure and application environment; identify

deficiencies, potential risks, and receive guidance on implementing improvements. **Accelerators** Address specific network operations challenges along the adoption lifecycle,

with one-on-one remote technical

sessions from a Cisco expert.



remotely from Cisco experts to address change planning,

Receive real-time consultation

configuration, and implementation.

Expert Review Workshops -

Resiliency

Cisco best practices to ensure optimal resiliency design, and to

improve availability and performance.

Cisco Business Critical Services Packages can help your team preempt, identify, and resolve network issues faster.

Expertise powered by analytics and

insights for proven results

less unplanned downtime



Services can help teams minimize risk and reduce costs.

Get the help you deserve to take your company to the next level. Schedule a call at telcion.com/contact

Learn more



5. Cisco Business Critical Internal Study

4. TechRepublic